

Registration of primary dental care providers – an update

18 June 2010



The difference registration will make



- All health and adult social care providers are meeting a single set of **essential standards of quality and safety**
- Standards are **focused on what is needed to make sure people who use services have a positive experience** - a direct result of what people said they wanted
- A **single regulatory framework** across health and adult social care; people receive safe and quality care no matter which part of the care system they experience and where

Registration timeline



NHS Trusts



Adult social care and independent healthcare providers



Primary dental care (dental providers) and independent ambulance services



Primary medical services (GP practices and out of hours)

Who needs to apply?



1. The provider: it is the legal entity that provides the service to people that must register as a provider. Individual locations, such as practices within a corporate group, will not register separately.

The legal entity can be:

- An individual
- A partnership
- An organisation

2. The registered manager: unless the provider is an individual, the provider is required to have in place a registered manager for each location. The manager must be the person who is in day-to-day charge of the delivery of the service for each location, and may be a partner if the provider is a partnership.

Key phases for dental providers



Jan to Apr 2010

May to Jul 2010

Aug to Sep 2010

Oct 2010 to
Mar 2011

April 2011 onwards

Phase 1
Developing
the new
system

Phase 2
Refining and
piloting the
process

Phase 3
Preparing
for
registration

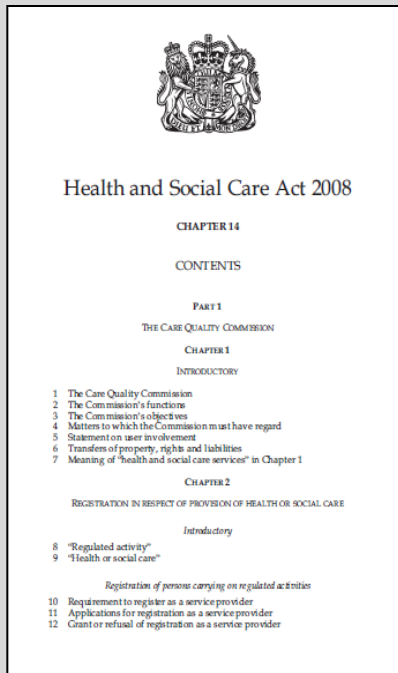
Phase 4
Applying
for
registration

Phase 5
Registration
goes live

The standards



Parliament



Dept of Health

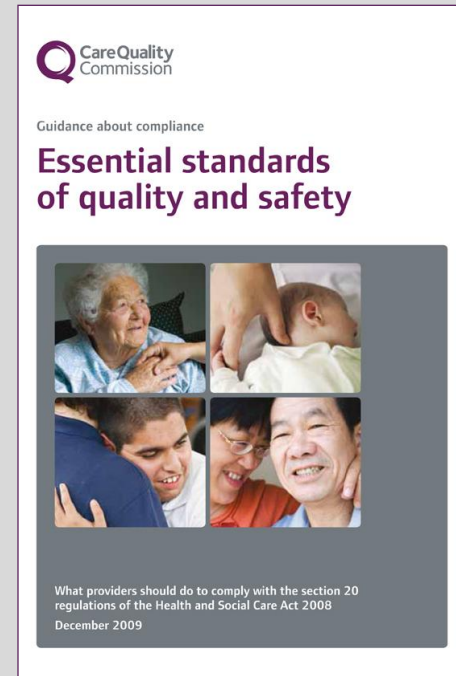
Care Quality
Commission
(Registration)
Regulations 2009



Health and Social
Care Act 2008
(Regulated
Activities)
Regulations 2009



CQC



Example of an OUTCOME

Plain English

People focused

Outcome based

Safeguarding people who use services from abuse

OUTCOME 7

What should people who use services experience?

People using the service:

- Are protected from abuse, or the risk of abuse, and their human rights are respected and upheld

That is because providers who are compliant with the law will:

- Take action to identify and prevent abuse from happening in a service
- Respond appropriately when it is suspected that abuse has occurred or is at risk of occurring
- Ensure that Government and local guidance about safeguarding people from abuse is accessible to all staff and put into practice
- Make sure that the use of restraint in a way that respects dignity and protects human rights, and where possible respects the preferences of people who use services
- Protect others from the negative effect of any behaviour by people who use services



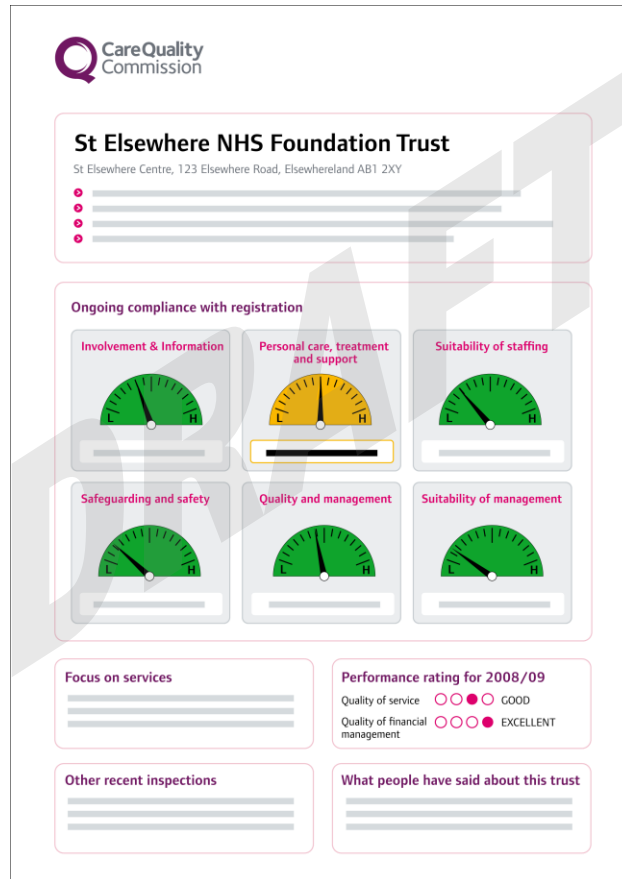
Quality and Risk Profile (QRP)



People who use services, families and carers

Other regulatory bodies and Information Centre

Other bodies eg. Ombudsman, commissioners



Providers

Staff and other professionals

CQC Assessors and Inspectors

Harmonisation

Dentistry is subject to a wide range of checks and inspections

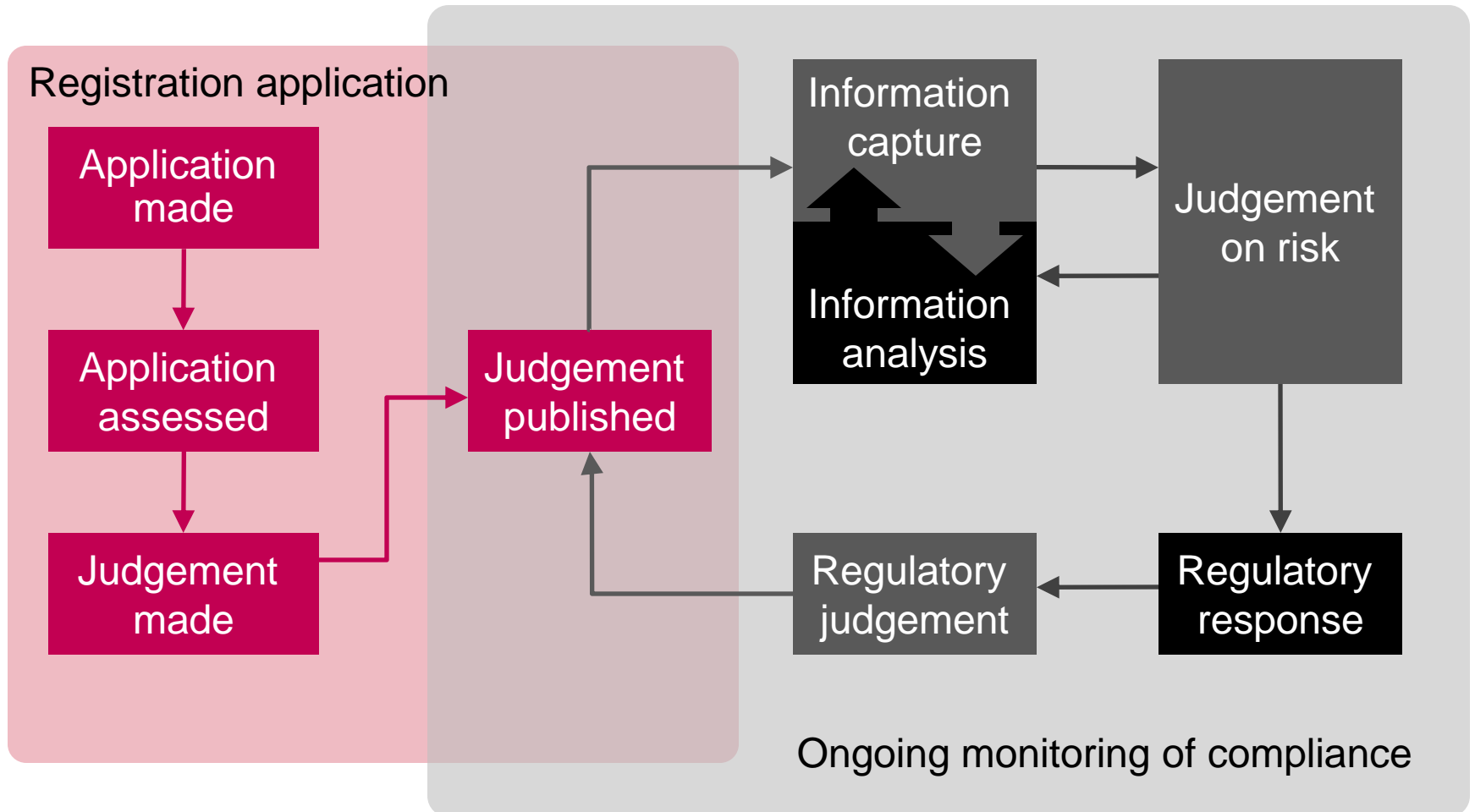
There is a lot of data but also duplication.

Registration is an opportunity for harmonisation:

- Information sharing
- Re-using findings
- Relying on others
- Coordinating visits and information requests.



Registration: the cycle



Responsive

A **responsive review** of compliance:

- Is triggered when information, or a gap in information raises concern about compliance
- Is not a full check of all core 16 quality and safety outcomes
- Is **targeted** to the area(s) of concern
- May include a site visit
- All findings will be published

Planned

A **planned review** of compliance:

- Is a scheduled check of **all** the core 16 quality and safety outcomes
- Will take place at intervals of 3 months, to no less frequent than 2 years
- Will be **proportionate**, with additional activities focused on gaps on information
- May include a site visit
- All findings will be published

- Our principles: Adequacy, fairness, simplicity and evolution
 - Primary dental care providers will **not** incur a cost for initial registration. An annual fee will be applied from April 2011 onwards.
 - The interim approaches in place for providers transferring from previous systems, are not a blueprint for the future.
 - Later in 2010, we will consult on a single, long term system of fees to for **all providers**, including all primary dental care providers
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Objective - at all points of care



People can expect services to meet essential standards of quality, protect their safety and respect their dignity and rights.