LDC Conference 2022

Key issues in Dentistry

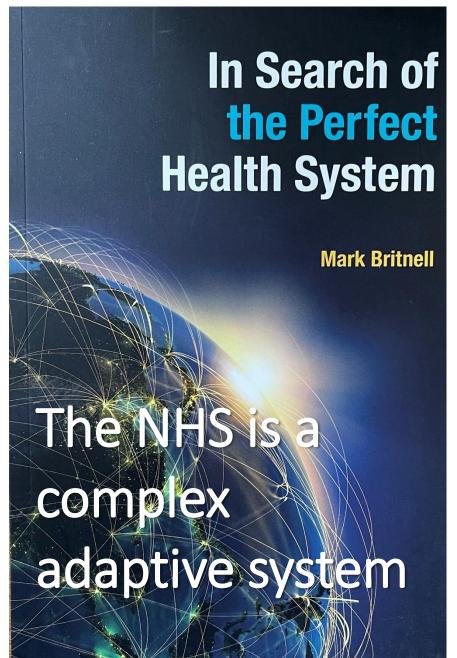
Andrew Dickenson
Chief Dental Officer



www.gov.wales



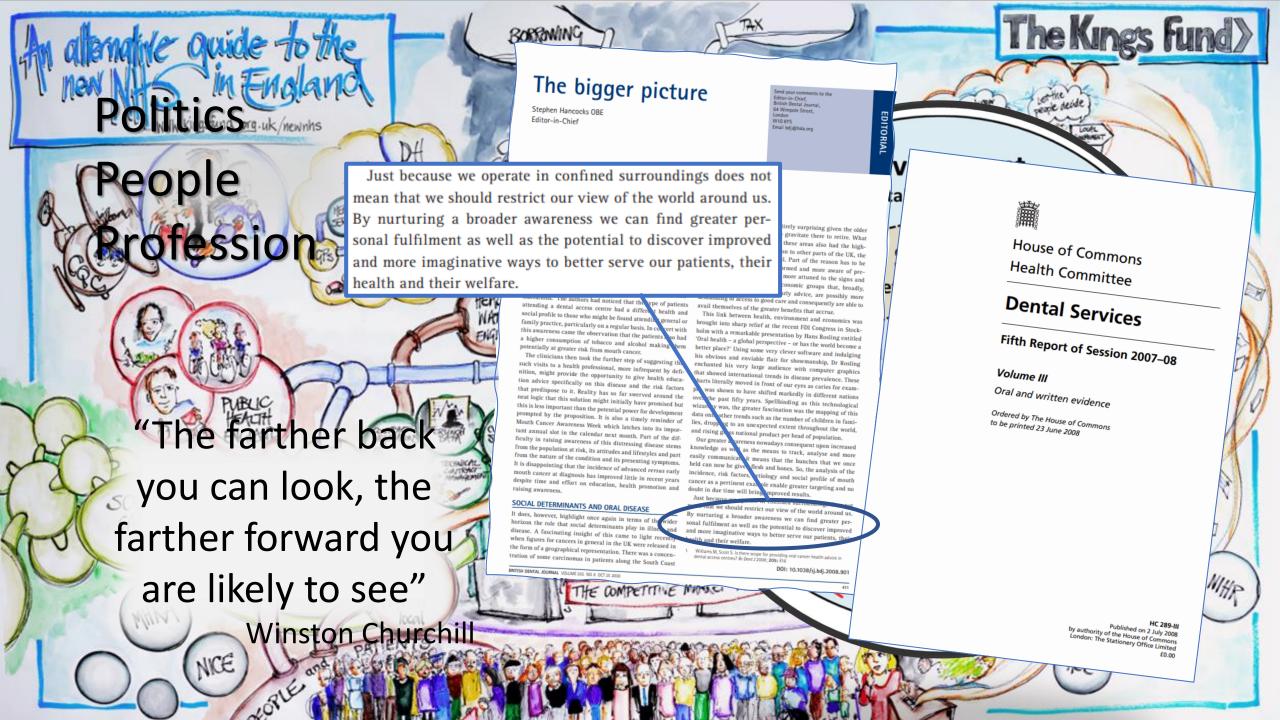






"There is no single breakthrough that can solve all those things...the single most useful thing individuals can do is to educate themselves and better judge the impact of various solutions"

"Change is Imperfect"



Key issues

- Complex adaptive system
- Access
- Attraction, recruitment & retention
- Workforce motivations, ambitions & career aspirations
- Changing patient demographics
- Generalist-Specialist services
- Innovation & data
- Primary Care reform

Access:

- Availability
- Adequacy
- Acceptability



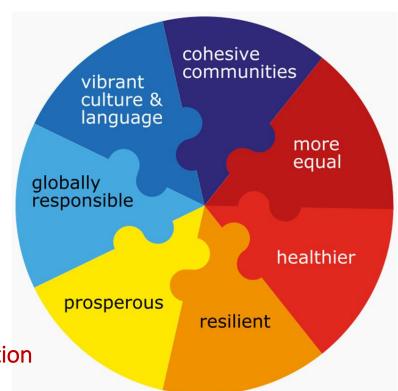
1. Political perspective



The oral and dental services response

A Healthier Wales:
our Plan for Health and Social Care

A Healthier Wales
Well-being of Future
Generations Act (2015)



- 5 priority areas to support implementation
- This was the catalyst needed for change

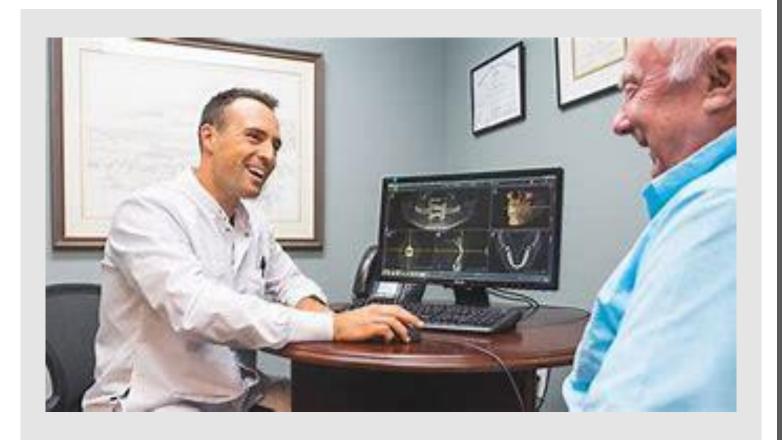
Patients + the public at the heart of everything we do

A Step Up in Prevention

Dental Services Fit for Future Generations Developing Dental Teams and Networks

2. People perspective

Health across the life course



Key: Access

- Co-production = design with patients ie; stop 'doing' to patients but 'with' patients, based on their needs.
- Research on complex adaptive systems shows that relatively simple rules can produce sustainable, innovative system behaviour – unify the messages
- Health literacy
- Self-care behavioural change (Needs & Risk based recall)

3. Professional perspective



The Next Normal...Workforce

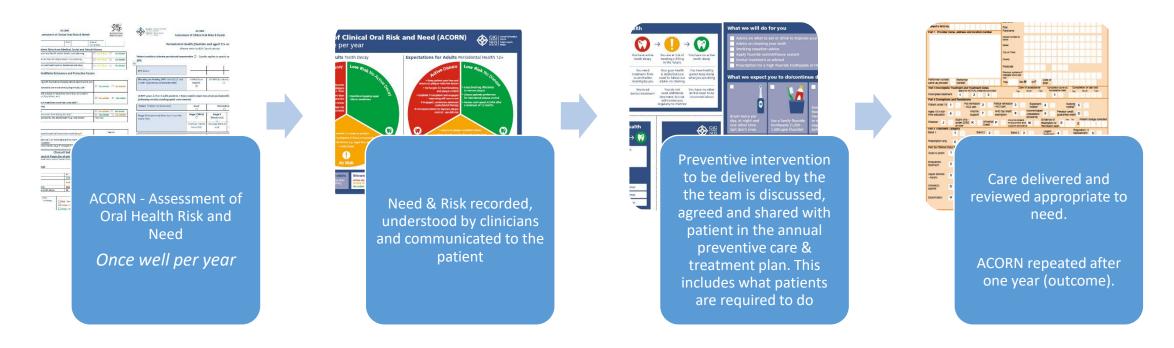
- Increasing demand for urgent dental care
- Geographical imbalance in supply and demand of services
- Attraction, recruitment & retention
- Limited pipeline of UK trained dentists
- Traditional role models, outdated curricula and professional interests restrict innovation
- NHS Dental services are not integrated with other health services.

Pathway to Reforming Dental Services

5 key priorities for transformational change in Welsh dental services

- Timely access to prevention focussed care
- Sustained and whole system change underpinned by contract reform
- Expanded teams that are trained, supported and delivering to scope of practice
- Oral health intelligence & evidence driving improvement and planning
- Improve population health and well-being

Patient journey & clinical pathway



- Consistent assessment of oral health need and risk (modifiable and non-modifiable) 'the ACORN'
- Co-production of a needs led annual prevention care & treatment plan personalised advice and care
- A preventive and outcome focused approach which includes the skills of the whole team in the delivery of primary dental care

Key issues in dentistry....?



Key guiding principles for advancing our common agenda



Leadership and coordination role of chief dental officers



A public health approach to oral health



Integration of essential oral health care in PHC



Developing innovative workforce models



People-centred oral health care



Optimizing digital technologies for oral health



Environmentally sustainable health systems



Harvard School of Dental Medi ... · 1d

"We came together through education, introspection, and most powerfully, through collective action. Uncertainty was our catalyst, driving us to abandon the desire to return to normalcy and instead, work towards the need for the world to be better." -Praveen Kumar Guntaka. DMD22.

